



Wireless Priority Service & Government Emergency Telecommunications Service

How to Use Priority Services Most Effectively

In some cases, using WPS and GETS together can increase the probability of call completion. If you have WPS enabled on your phone, you also have GETS. For access WPS, there is no call to be successful, select WPS+GETS. If you only have WPS enabled on your phone, select WPS. If you only have GETS, select GETS.

WPS Dialer App
Available for iPhone and Android, the WPS Dialer provides a convenient way of dialing priority calls.

- Key Features:
 - Optimized for one-hand operation
 - GETS PIN is stored on the phone
 - Frequency Calls displays most often called numbers used for use
 - WPS+GETS Test Call Feature

- Benefits:
 - Reduces user dialing errors
 - Speeds up calling process

Available:

- iPhone
- Android

Search for "WPS Dialer" in the App Store or Google Play. For more information visit: <https://www.gpsr.usa.gov/900/>

Wireless Priority Service
To make a call from a WPS-enabled wireless phone, dial:
72 [Area Code] + [Number] + SEND

Government Emergency Telecommunications Service

Priority Calling Method
Get an outside line.
Listen for the dial tone.
Dial 2-720-627-4387 (GETS).
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

Alternate Access Numbers
Get an outside line.
Listen for the dial tone.
Attend to a call using the following 5-digit number in place of 2-720-627-4387:
AT&T 1-800-828-4387
AT&T 1-877-636-4387
T-Mobile 1-800-333-4387
Verizon 1-800-900-4387
Sprint 1-800-450-4387
*For more information, visit <https://www.gpsr.usa.gov/900/>.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a Cellular Phone
Dial 720-627-7100.
Press the SEND key.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a Secure Phone
Follow the DTS (DSCP mode) call 720-627-4387.
Listen for the tone.⁽¹⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽²⁾
If making a secure voice mode call, go to secure mode after the destination number.

From a Payphone
Listen for the dial tone.
Dial 2-720-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a Military Base in the U.S. Use Through Calls Method

From a Military Base Overseas
Dial the base directory.
Request access to a U.S. operator.
Request a continental line.
Listen for the dial tone.
Dial 2-720-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a DSN Phone Line
Access DSN.
Dial 720-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a GSA Network/IS Phone Line
Access Network/IS.
Dial 1-720-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a Globalstar Satellite Phone⁽¹⁾
Take the normal procedure to acquire a satellite signal.
Dial 1-720-627-4387.
Press the SEND key.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From an Inmarsat Satellite Phone⁽¹⁾
Follow the normal procedure to acquire a satellite signal (depending on the model).
Dial:
001-720-627-4387
011-1-720-627-4387
Press SEND (if required).
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From an Indian Satellite Phone⁽¹⁾
Follow the normal procedure to acquire a satellite signal.
Dial:
001-720-627-4387
011-1-720-627-4387
Press SEND (if required).

From a Russian Satellite Phone⁽¹⁾
Follow the normal procedure to acquire a satellite signal.
Dial:
001-720-627-4387
011-1-720-627-4387
Press SEND.

DSN Access
Dial 001 + 720-627-4387
Press SEND.

Local Hawaii Access
Dial 001 + 808 + 1 + 720-627-4387
Press SEND.
Then for dial:
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From Another Country Using DTS
Dial the Public PIN access code to reach the DTS international direct scheme.
Listen for the dial tone.
Dial 00 (the DTS PIN access code).
Dial 720-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From Another Country Using Direct Dialing from any International Phone
Listen for the dial tone.
Dial country code for U.S.
Dial 1-720-627-4387.⁽¹⁾
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From Another Country Using AT&T Direct⁽¹⁾
Get an outside line.
Listen for the dial tone.
Dial the AT&T Direct⁽¹⁾ access number.
Wait for an operator.
Tell the operator: This is a Government Emergency Telecommunications Service (GETS) call, the number is 720-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

Notes:
(1) If an incorrect PIN was entered, dial 6-A and proceed to reenter your PIN.
(2) For international calls, use OLE.
(3) International calls (001-720-627-4387) (if required) or local phone numbers (international calls may be more than ten digits).

(4) GETS access may not be available in all countries. There will be other charges for GETS calls.
(5) If phone is WPS-enabled, dial *72* [Area Code] + [Number] + SEND in countries where local access is required.

(6) If you miss the tone or do not enter your PIN promptly, your call may be connected to a GETS operator. Please provide your PIN and destination number and they will complete the call for you.

Contact
User Assistance
800-818-4387 (GETS)
703-818-4387

Priority Telecommunications Service Center
800-627-2255
703-879-2255

gets.w@oia.dhs.gov
www.oiaa.gov/gets
www.oiaa.gov/wps