

# The Office of Infrastructure Protection

National Protection and Programs Directorate  
Department of Homeland Security

Chemical Sector Suspicious Activity Reporting Tool Overview

2012 Chemical Sector Security Summit

July 31, 2012



Homeland  
Security

# Agenda

- Suspicious Activity Reporting (SAR) Pilot Program Background and Purpose
- SAR Tool on HSIN-CS
- SAR Tool Demonstration
- Question & Answer Session

# SAR Pilot Program Background and Purpose

- In support of the “If You See Something, Say Something™” initiative, the Department’s National Protection and Programs Directorate, Office of Infrastructure Protection (NPPD/IP) developed a standardized means by which Critical Infrastructure (CI) stakeholders across all 18 CI sectors can report suspicious activities to the government via the Homeland Security Information Network/Critical Sectors (HSIN-CS)
- The SAR tool facilitates consistent submission and processing of Suspicious Activity Reports, efficient information sharing, and responsiveness
- February - June 2011, the Commercial Facilities and Highway and Motor Carrier sectors participated in a pilot on HSIN-CS
- The HSIN-CS SAR Tool was rolled out to the Chemical, Commercial Facilities, Dams, and Highway Motor Carrier Sectors
- Roll-out to additional sectors, Summer 2012



Figure 1: DHS

# SAR Tool on HSIN-CS

Home Documents and Lists Create Site Settings Logout Help

SAR 2.0 Tool  
Core Form: New Item

Cancel and Go Back Attach File(s) Save Draft and Go to Next Step

**Location Information:**  
Location of Incident/Property Name \*   
Critical infrastructure, as defined by 42 USC Sec. 5195c, means systems and assets, whether physical or virtual, so vital to the United States that the incapacity or destruction of such systems and assets would have a debilitating impact on security, national economic security, national public health or safety, or any combination of those matters

CFATS Facility? \*

1. "The Chemical Facility Anti-Terrorism Standards (CFATS), 6 CFR Part 27, is the Department of Homeland Security's regulatory program for security of high-risk chemical facilities. For purposes of this report, a 'CFATS covered facility' means any chemical facility that the Department has notified, in writing, that the facility is a preliminary or final high-risk chemical facility under CFATS."  
2. "Certain information related to CFATS covered facilities, such as a facility's high-risk tier level, is Chemical-terrorism Vulnerability Information (CVI), a sensitive-but-unclassified information protection designation. The Suspicious Activity Report (SAR) form is not designed to contain or otherwise be used to transmit CVI to the Department. Accordingly, please do not type CVI into this form."  
Requirements for transmitting CVI can be found in the CFATS regulations at 6 CFR § 27.400; additional guidance on transmission of CVI can be found in the CVI Procedures Manual, which is available online at [http://www.dhs.gov/xlibrary/assets/chemsec\\_cvi\\_proceduresmanual.pdf](http://www.dhs.gov/xlibrary/assets/chemsec_cvi_proceduresmanual.pdf).

Date/Time of Incident  12 AM 00  
Date and Time the Incident Occurred

Sector Name \*  Chemical  
Sub-Sector Name \*

Site/Property Type   
The broad categorization of the infrastructure type. These include but are not limited to telecommunications, electrical power systems, gas and oil storage and transportation, banking and finance, transportation, water supply systems, emergency services (including medical, police, fire, and rescue), and continuity of government

Site/Property Address

City   
Code identifying the city.

State \*   
Code identifying the state.

Zip Code   
The zip code or postal code.

Latitude/Longitude \* (Lookup)   
A value that specifies the degree of a latitude. The value comes from a restricted range between -90 (inclusive) and +90 (inclusive). A value that specifies the degree of a longitude. The value comes from a restricted range between -180 (inclusive) and +180 (exclusive).

Additional Location Information

Figure 2: DHS

- The HSIN-CS SAR form is aligned with the National SAR Initiative's (NSI's) emerging standards and contains National Information Exchange Model (NIEM)-compliant fields and dropdown lists.
- Dynamic SAR form allows the submitter to provide information on relevant supplemental forms
- Core Form contains 3 primary sections:
  - Location Information
  - Incident Information
  - Submitter Information
- Supplemental forms include:
  - Observer(s)
  - Witness(es)
  - Individual(s) Involved
  - Vehicle(s)
  - Aircraft(s)
  - Vessel(s)

# HSIN-Chemical Homepage Page

HSIN-CS Chemical Sector Portal

My Site Help Logout

CS Home Sector Overviews Infrastructure Information & Resources Regional Portals My Account

Current Location CS Home > Sector Overviews > Chemical

This topic

**Current Location**

- CS Home
- Sector Overviews
- Chemical
  - Discussions
  - Documents
  - Site Directory
  - Administration
  - SAR Reporting

**Actions**

- Add Listing
- Add Person
- Upload Document
- Change Settings
- Manage Content
- Manage Portal Site
- Add to My Links
- Alert Me
- Edit Page

**Toolbox**

- Calendar/Events
- FOUO Intel Products
- Suspicious Activity Reports
- SCC Web Sites
- Working Groups
- Training Site
- Feedback? Suggestions?
- Resources and Links
- Contact Info
- Document Library

**Chemical Sector Announcements**

Severity	Title	Body
High Priority	2012 Chemical Sector Security Summit	The summit focuses on the latest information regarding chemical sector security, infrastructure protection, and the Chemical Facility Anti-Terrorism Standards. As the meeting is co-sponsored by the U.S. Department of Homeland Security and the Chemical Sector Coordinating Council, there is hope to attend this event.  For more information click the following link: <a href="http://www.dhs.gov/files/programs/gc_1176736485793.shtm">http://www.dhs.gov/files/programs/gc_1176736485793.shtm</a> or email your questions to <a href="mailto:chemicalsummitreg@dhs.gov">chemicalsummitreg@dhs.gov</a> .
Low Priority	Patriot Reports/Suspicious Activity Reports (SAR) daily posting	Beginning June 1, 2012, all Patriot Reports/Suspicious Activity Reports (SAR) will only be posted under the Suspicious Activity tab located in the tab section above. All reports are filed by calendar year and can be easily viewed by clicking on the desired year.
High Priority	ICS ALERT-12-027-01P Increasing Risk to Internet Accessible Control Systems	ICS ALERT - 12-027-01P Increasing Risk to Internet Accessible Control Systems
Medium Priority	EWIN-11-306-01 US-CERT Notice - Symantec Nitro Attack	US-CERT developed the EWIN-11-302-01 that should be shared with your technical staff. Companies are encouraged to monitor the domains listed in EWIN. The EWIN is intended to provide indicators derived from new cyber infrastructure, private industry, or a country CERT that US-CERT collaborates with. If you have any questions or wish to report an incident, please contact US-CERT Security Operations Center at 1-888-282-0870 or <a href="mailto:soc@us-cert.gov">soc@us-cert.gov</a> .  The Nitro attacks whitepaper, published by Symantec Security Response can be found at <a href="http://www.symantec.com/content/en/us/enterprise/media/security_response/whitepapers/the_nitro_attacks.pdf">www.symantec.com/content/en/us/enterprise/media/security_response/whitepapers/the_nitro_attacks.pdf</a>
Medium Priority	Chemical Sector PS-...	The Framework Guide was developed through a collaborative effort between DHS and the Chemical Sector coordinating Council (SCC). Chemical S...

SAR Tool

Figure 3: DHS

# SAR Tool Landing Page

The screenshot shows the HSIN-CS Chemical Sector SAR Tool landing page. At the top, there is a header with the text "HSIN-CS" and a navigation bar with links for "CS Home", "Sector Overviews", "Infrastructure Information & Resources", "Regional Portals", and "My Account". Below the header, the page title is "Chemical Sector SAR Tool". On the left side, there is a "Current Location" sidebar with a tree view showing "CS Home", "Sector Overviews", and "Chemical". Under "Chemical", there are links for "Discussions", "Documents", "Site Directory", "Administration", and "SAR Reporting". The main content area is titled "SAR Training Reference Materials" and contains a table with the following entries:

Type	Title
	SAR Tool Screenshots
	View and Sort Your Submitted SARs
	Submit a Chemical Sector SAR
<a href="#">Add new document</a>	

On the right side of the page, there are three buttons: "Submit New SAR", "View/Edit My SARs", and "View All SARs (Sector Admins Only)".

Figure 4: DHS

# Core Form: Location Information

The screenshot shows the 'Core Form: New Item' for 'SAR 2.0 Tool'. At the top, there is a navigation bar with links: Home, Documents and Lists, Create, Site Settings, Logout, and Help. Below the navigation bar, the title 'SAR 2.0 Tool' and 'Core Form: New Item' are displayed. Three main action buttons are present: 'Cancel and Go Back' (with a left arrow), 'Attach File(s)' (with a plus sign), and 'Save Draft and Go to Next Step' (with a right arrow). The 'Location Information' section is highlighted with a grey background. It contains a text input field for 'Location of Incident/Property Name' with the value 'New Jersey, ABC Chemical Company'. Below this is a definition of 'Critical infrastructure' as defined by 42 USC Sec. 5195c. A dropdown menu for 'CFATS Facility?' is set to 'Yes'. A large yellow-bordered box contains two numbered paragraphs explaining CFATS and CVI. Below this box, there are input fields for 'Date/Time of Incident' (7/6/2012, 12 AM, 00), 'Sector Name' (Chemical), and 'Sub-Sector Name' (N/A).

Home Documents and Lists Create Site Settings Logout Help

SAR 2.0 Tool  
**Core Form: New Item**

Cancel and Go Back Attach File(s) + Save Draft and Go to Next Step >

**Location Information:**

Location of Incident/Property Name \*

Critical infrastructure, as defined by 42 USC Sec. 5195c, means systems and assets, whether physical or virtual, so vital to the United States that the incapacity or destruction of such systems and assets would have a debilitating impact on security, national economic security, national public health or safety, or any combination of those matters

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Date/Time of Incident

Date and Time the Incident Occurred

Sector Name \*

Sub-Sector Name \*

Figure 5: DHS

# Core Form: Location Information (cont.)

	<p>Site/Property Type</p> <p>Site/Property Address</p> <p>City</p> <p>State *</p> <p>Zip Code</p> <p>Latitude/Longitude * <a href="#">(Lookup)</a></p> <p>Additional Location Information</p> <p>Target Description</p>	<p><b>ABC Company, Chemical Production Facility</b></p> <p>The broad categorization of the infrastructure type. These include but are not limited to telecommunications, electrical power systems, gas and oil storage and transportation, banking and finance, transportation, water supply systems, emergency services (including medical, police, fire, and rescue), and continuity of government</p> <p><b>123 Main Street</b></p> <p>A number and name that identifies a particular unit or location within a street.</p> <p><b>Newark</b></p> <p>Code identifying the city.</p> <p><b>NJ</b></p> <p>Code identifying the state.</p> <p><b>07108</b></p> <p>The zip code or postal code.</p> <p><b>40.731971740722656, -74.17417907714844</b></p> <p>A value that specifies the degree of a latitude. The value comes from a restricted range between -90 (inclusive) and +90 (inclusive). A value that specifies the degree of a longitude. The value comes from a restricted range between -180 (inclusive) and +180 (exclusive).</p> <p><b>The facility is located in Building B.</b></p> <p>A description of a location. If the location is an address that is not broken into its component parts (e.g. 1234 Main Street), this field may be used to store the compound address.</p> <p><b>The facility has a gray exterior.</b></p> <p>Text describing the target (e.g., Lincoln Bridge)</p>
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Figure 6: DHS

# Core Form: Incident Information

## Types of Incidents

- Breach/Attempted Intrusion
- Misrepresentation
- Theft/Loss/Diversions
- Cyber Attack
- Sabotage/Tampering/Vandalism
- Expressed or Implied Threat
- Aviation Activity
- Eliciting Information
- Testing or Probing of Security
- Photography
- Observation/Surveillance
- Materials Acquisition/Storage Acquisition
- Acquisition of Expertise
- Weapons Discovery
- Sector-Specific Incident

**Incident Information:**

Type of Incident \* [\(DESCRIPTION\)](#) **Photography**  
Broad category of threat to which the tip or lead pertains.

Description of Incident **A man was observed walking around the facility. He took several photographs of the building and nearby buildings within the compound.**  
Description of the incident including rationale for potential terrorism nexus. Why is this significant? Is the building iconic?

Report Shared? **Yes**  
Has this report been shared with any other agencies or security?  
e.g. FBI, Local Police  
If yes, please provide agency or security information below.  
Include Agency Name, POC, Telephone, Email.

Agency or Security Information **Local (Newark) Police**

Incidents in the past? **No**  
Have there been suspicious incidents at this property in the past?  
If yes, include Explanation of Incident, Agency Name, Telephone, Email, SAR Identifying Number below.

Summary of Previous Incident

Figure 7: DHS

# Core Form: Submitter Information

Submitter Information:	
Submitting Organization Name	<input type="text" value="ABC Chemical Company"/>
Submitter Name	<input type="text" value="John Smith"/> <small>The name used to refer to the agency originating the SAR.</small>
Submitter Position/Title	<input type="text" value="Director of Security"/> <small>Full Name of the Person to contact at the organization.</small>
Submitter Address	<input type="text" value="123 Main Street"/> <small>Position or Title of person to contact at the organization</small>
Submitter City	<input type="text" value="Newark"/> <small>A number and name that identifies a particular unit or location within a street.</small>
Submitter State	<input type="text" value="NJ"/> <small>Code identifying the city.</small>
Submitter Zip	<input type="text" value="07108"/> <small>Code identifying the state.</small>
Submitter Phone	<input type="text" value="862-111-2222"/> <small>The zip code or postal code.</small>
Submitter Phone Type	<input type="text" value="Work"/> <small>A full length telephone identifier representing the digits to be dialed to reach a specific telephone instrument.</small>
Submitter Email	<input type="text" value="John.Smith@ABC.com"/> <small>An electronic mailing address by which a person or organization may be contacted.</small>

Figure 8: DHS

# Core Form: Attaching File(s)

Attachment Description

Please use "Attach File" button to include video, photo, document available for upload. Please enter description of File(s) Attached and Contents here.

ItemGUID \*

Internal system reference ID number for this SAR. Please do not change!

\* indicates a required field

Home Documents and Lists Create Site Settings Logout Help Up to HSIN CS Portal

SAR 2.0 Tool

### Core Form: New Item

Use this page to add attachments to an item.

Name

Accepted File Types for Attachment(s): PDF, PPT, PPTX, DOC, DOCX, XLS, XLSX, JPEG, BMP, TIF, PUB, MOV, WMV, FLV, MP3, WAV, MPEG

Figure 9: DHS

# Supplemental Form: Observer(s)

Home Documents and Lists Create Site Settings Logout Help

SAR 2.0  
**Observers: New Item**

Observer Name \*   
Full Name of the Individual who may have witnessed the incident.

Observer Address   
A number and name that identifies a particular unit or location within a street.

Observer City   
Code identifying the city.

Observer State   
Code identifying the state.

Observer Zip Code   
The zip code or postal code.

Observer Phone Number   
A full length telephone identifier representing the digits to be dialed to reach a specific telephone instrument.

Observer Phone Type  Work  Specify your own value:

Observer Email   
An electronic mailing address by which a person or organization may be contacted.

Observer Type   
Indicates the relative expertise of an observer (e.g. professional observer vs. layman). Example: a security guard at a utility plant recording the activity, or a citizen driving by viewing suspicious activity.

Observer Employee ID   
Number assigned by an employer for a person such as badge number.

SAR\_ID

\* indicates a required field

Figure 10: DHS

# Supplemental Form: Witness(es)

Home Documents and Lists Create Site Settings Logout Help

SAR 2.0  
**Witnesses: New Item**

**Cancel and Go Back** **Save and Continue**

Witness Name \*   
Full Name of the Individual who may have witnessed the incident.

Witness Address   
A number and name that identifies a particular unit or location within a street.

Witness City   
Code identifying the city.

Witness State   
Code identifying the state.

Witness Zip Code   
The zip code or postal code.

Witness Phone Number   
A full length telephone identifier representing the digits to be dialed to reach a specific telephone instrument.

Witness Phone Type   
 Specify your own value:

Witness Email   
An electronic mailing address by which a person or organization may be contacted.

Additional Witness Information

SAR\_ID \*

\* indicates a required field

**Cancel and Go Back** **Save and Continue**

Figure 11: DHS

# Supplemental Form: Individual(s) Involved

SAR 2.0  
**Individuals: New Item**

Home Documents and Lists Create Site Settings Logout Help

Cancel and Go Back Save and Continue

Full Name \*   
Used to designate the compound name of a person that includes all name parts.

Date of Birth    
A date a person was born (if known).

Moniker (Alias)   
Alternative, or gang name for a person.

Gender \*

Age   
A precise measurement of the age of a person. Numeric value only.

Race   
Text that identifies the race of the person.

Eyewear   
A description of glasses or other eyewear a person wears.

Hair   
Text describing the color of a person's hair.

Facial Hair   
A kind of facial hair of a person.

Weight   
A measurement of the weight of a person. Decimal value only in pounds (LBR).

Clothing Description   
A description of an article of clothing.

Build Description   
Text describing the physique or shape of a person.

Feature Description   
A text description of a physical feature of the person.

A text description of a physical feature of the person.

Observation Reaction   
A special kind of physical feature or any distinguishing feature. Examples include scars, marks, tattoo's, or a missing ear.

Form of Identification   
e.g. cover story, language, equipment in possession.

SAR\_ID \*

\* indicates a required field

Cancel and Go Back Save and Continue

Figure 12: DHS

# Supplemental Form: Vehicle(s) Involved

The screenshot shows a web application interface for entering vehicle information. At the top, there is a navigation bar with links for Home, Documents and Lists, Create, Site Settings, Logout, and Help. The user is logged in as 'Up to HSIN CS'. The main heading is 'SAR 2.0 Vehicles: New Item'. Below this, there are two sets of buttons: 'Cancel and Go Back' and 'Save and Continue'. The form fields are as follows:

- Vehicle Description \***: Text input field. Description: A text description of a vehicle. Can capture unique identifying information about a vehicle such as damage, custom paint, etc.
- Vehicle Color**: Text input field. Description: Text that identifies the primary color of a vehicle involved in the suspicious activity.
- Vehicle Make**: Text input field. Description: Text that identifies the manufacturer of the vehicle.
- Vehicle Model**: Text input field. Description: Text that identifies the specific design or type of vehicle made by a manufacturer - sometimes referred to as the series model.
- Vehicle Style**: Text input field. Description: Text that identifies the style of a vehicle.
- Vehicle Year**: Text input field. Description: A 4-digit year that is assigned to a vehicle by the manufacturer.
- Vehicle Identification Number (VIN)**: Text input field. Description: Used to uniquely identify motor vehicles.
- Vehicle License Plate Number**: Text input field. Description: The number on a metal plate fixed to/assigned to a vehicle. The purpose of the license plate number is to uniquely identify each vehicle within a state.
- Vehicle Plate State**: Dropdown menu. Description: The state on a metal plate fixed to/assigned to a vehicle.
- Driving Habits**: Text input field. Description: e.g. erratic, trying to lose, turns, maneuvering.
- SAR\_ID \***: Dropdown menu with value 'e5a0b2cd-d926-31f8-103e-52aec7c2d39a'.

\* indicates a required field

Figure 13: DHS

# Supplemental Form: Aircraft(s) Involved

The screenshot shows a web application interface for creating a new aircraft record. At the top, there is a navigation bar with links: Home, Documents and Lists, Create, Site Settings, Logout, and Help. Below this, the page title is 'SAR 2.0 Aircrafts: New Item'. The form contains several input fields, each with a label and a description:

- Aircraft Tail Number**: An identifier of an aircraft. Sometimes referred to as a tail number (up to 10 characters).
- Aircraft Engine Quantity**: The number of engines on an observed aircraft.
- Aircraft Fuselage Color**: Text identifying a color of a fuselage of an aircraft.
- Aircraft Wing Color**: Text identifying a color of the wings of an aircraft.
- Aircraft Make**: Text identifying a manufacturer of an aircraft.
- Aircraft Model**: Text identifying a specific design or type of aircraft made by a manufacturer.
- Aircraft Style**: Text identifying a style of an aircraft.
- Aircraft ID**: A unique ID assigned to the aircraft by the observing organization—used for referencing.

The **SAR\_ID** field is a dropdown menu with the value 'e5a0b2cd-d926-31f8-103e-52aec7c2d39a'. A note below the fields states '\* indicates a required field'. The form is framed by two sets of navigation buttons: 'Cancel and Go Back' and 'Save and Continue'.

Figure 14: DHS

# Submit Your SAR

Modified By: Sar Runner

Edit Core Form...

**Observer(s) Information:**  
Add Observer...

**Witness(es) Information:**  
Add Witness...

**Individuals(s) Involved Information:**  
Add Individual...

**Vehicle(s) Information:**  
Add Vehicle...

**Aircraft(s) Information:**  
Add Aircraft...

**Vessel(s) Information:**  
Add Vessel...

**Submit SAR** >

Click on “Submit SAR” once you have completed the report .

Figure 15: DHS

# View/Edit Your SAR

HSIN-CS

CS Home | Sector Overviews | Infrastructure Information & Resources | Regional Portals | My Account

Chemical Sector SAR Tool

Current Location: Chemical

SAR Training Reference Materials

- SAR Tool Screenshots
- View and Sort Your Submitted SARs
- Submit a Chemical Sector SAR
- Add new document

Submit New SAR

**View/Edit My SARs**

View All SARs (Sector Access Only)

SAR 2.0

SARs

SAR Core Form

Below is the list of SARs submitted by you. You can click on the "Location Information/Property Name" field to open the SAR for viewing. Once there, you will have an option to edit your submission.

Location of Incident/Property Name	Date/Time of Incident	City	State	Type of Incident	Submitter Name
New Jersey, ABC Chemical Company	7/6/2012 12:00AM	Newark	NJ	Photography	JohnSmith

Figures 16 &17: DHS



# Homeland Security

For more information visit:  
[www.dhs.gov/criticalinfrastructure](http://www.dhs.gov/criticalinfrastructure)

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