Automated Critical Asset Management System Decommission: Frequently Asked Questions

Q: Will users be able to continue to view the data on ACAMS, or is this a full shut-down? If yes, who will have access to the data?

A: The ACAMS application will be fully shutdown on June 6, 2014. IP is committed to providing two avenues for users to access their ACAMS data:

- IP is building a read-only viewer to provide ACAMS users with access to the completed records in ACAMS. The viewer will be accessible through the IP Gateway and will be made available in the future. We anticipate it will take approximately 3 months to develop the ACAMS viewer.
- If requested, IP will provide a copy of the ACAMS data to the submitter of the data. As we recognize that requests for copies of the data submitted into ACAMS may delay the data partitioning options, we will make every effort to balance our resources in order to provide the data while also focusing on the data partitioning. Requesting a copy of the ACAMS data will not remove it from the viewer or from the PCII Program. Requests for data can be made by emailing ipgateway@hq.dhs.gov

Q: Will the data partitioning concerns that were previously raised by the SLTT users be addressed in the IP Gateway?

A: IP is working on several data partitioning options. The first option will take approximately 3 months to complete and will enable IP Gateway Administrators to give both statewide access to the IP Gateway and single county access. IP is also working on a longer term option that will provide IP Gateway Administrators additional options to include multiple counties and zip code access to the IP Gateway.

Q: What will happen to my ACAMS data after ACAMS is decommissioned?

A: All data submitted in ACAMS will continue to be maintained by the PCII Program Office and will continue to receive PCII protection. All ACAMS completed records and attachments will be migrated to the IP Gateway and will be accessible to ACAMS users through a viewer in the IP Gateway in the near future.

Q: Is the IP Gateway available? If not, when?

A: The IP Gateway is operational and has been the system used by IP for several years for our critical infrastructure protection needs. We will be working with the SLTTGCC and IP Gateway Administrators to coordinate a training and transition plan to the IP Gateway for the SLTT critical infrastructure protection community. We will be starting the transition with the training of the IP Gateway Administrators followed by Analysts and Assessors. Training will be a phased transition with additional SLTT mission partners being trained and additional capabilities, such as the data partitioning options, being introduced over time.

Q: When the IP Gateway is released, will ACAMS data still be automatically included, or will States need to provide the data they want included?

A: All ACAMS data still under PCII protection will be included in the release of the IP Gateway and will be available through the viewer.

Contact Us

For questions regarding the transition from ACAMS to the IP Gateway, or to learn how the IP Gateway can support your organization's homeland security efforts, please contact the IP Gateway Help Desk at IPGateway@hq.dhs.gov.